



WE WILL BRING YOUR DATA BACK TO YOU

Data Revival Refunds Policy

Statutory Rights

No part of the Refunds Policy is intended to limit any rights or remedies customers may have under the Trade Practices Act or equivalent State and Territory legislation.

Refunds

Please read the Service Agreement carefully before signing.

The assessment fee (\$50) is the fee you agree to in order for us to examine and assess your failed media and provide you with the fixed quotation for data recovery service, if we believe the recovery is possible. The assessment fee is paid in advance and is not refundable regardless of the recovery result.

We will provide you the fixed quote for data recovery service (recovery fee) upon assessment completion if we believe the recovery is possible. Furthermore, we will normally provide you the detailed file-by-file listing of all recovered files as well as folder tree if applicable. If we notice that some files may not be in good order (i.e. corrupted or unusable) we will warn you of that. However, you will understand that we can not possibly examine all files and the files are recovered as they are found on the media.

The customer is ultimately responsible for carefully examining the file listing and verifying that all required files are recovered. Once you agree to the quoted recovery fee and accept file listing (including additional warnings from us if applicable) the transaction is binding for both parties. We generally do not provide refunds for corrupted or unusable files discovered after you have received the recovered data.